**Tour Guidelines**

**Land Tour Rate Includes**

* One Transfer as a group upon arrival at Ben Gurion Airport
* Meet and Greet at the airport upon arrival
* Audio Head Sets
* Lodging / Hotel accommodations & service charges
* Breakfast and dinners daily as per itinerary
* Farewell dinner at Restaurant
* English speaking Tour Guides certified by Ministry of Tourism
* Sightseeing by deluxe air-conditioned bus with WIFI as per itinerary
* Admission fees to sights mentioned on the itinerary.
* Luggage handling at the airport and at the hotels – only 1 checked luggage per person while on tour, 1 carry-on/trolly & personal smile items.
* One Departure transfer as a group to Ben Gurion Airport
* Tour Operations Services as per your specific requests

**Land Tour Rate Does Not included**

* **Airline tickets and taxes**
* **Travel and Medical Insurance -** very important to purchase in country of residence
* **Daily Lunches and Drinks (not included with meals) – please budget minimum $15 – $20 per person per meal.**
* **Transfers are not included if you do not arrive and leave with the group.**
* **Entry visa to Israel – and any applicable passport and visa application fees**
* (**Visa required in Advance from Embassy in country of origin**) – according to Passport Nationality
* Any additional services not with the group itinerary (Please advise in advance and we will quote and offer service)

**HOTELS TO BE USED OR SIMILAR: 4 star hotels**

|  |  |  |
| --- | --- | --- |
| **LOCATION** | **HOTEL NAME** | **WEBSITE** |
| **Tel Aviv** | **Prima City** |  |
| **Tiberias** | **Leonardo Tiberias** |  |
| **Dead Sea** | **David Resort** |  |
| **Jerusalem** | **Leonardo Jerusalem** |  |

**Booking and Payment –**

Deposit of $500. is nonrefundable and will be applied to final payment, due 120 – 90 day prior to arrival.

**Cancellation Policy / Land Only – \*\*unless otherwise requested by suppliers**

The Deposit is totally non-refundable.

After final payment – cancellation penalties apply:

25 % of total tour cost 90-60 Days prior to tour date 50 % of total tour cost 60-30 Days prior to tour date 100% of total tour cost 30 days prior to tour date

Changes and cancellations for a confirmed reservation are subject to a $50 charge per person or service - \*\* If required by suppliers.

**Documents**

A valid passport for at least six months after returning home is required by all Nationalities. A visa is a stamp in your passport that permits you to enter a country. It is the passenger’s responsibility to verify and obtain a visa if needed according to citizenship. Please check the Israeli consulate in your country for visa requirements. Also, check what visa requirements are necessary to enter back into your country.

**Travel Insurance**

**It is mandatory to purchase travel insurance that includes medical insurance that will cover in case medical treatments are necessary while in Israel. We also recommend purchasing travel insurance, which covers expenses in case of cancellation due to health and other issues.**

**PARTICIPANT MOBILITY: The program may require the participant to be in good health and able to walk. Many sites are not accessible to people in wheelchairs or those who have limited mobility. If there are any issues pertaining to health or physical fitness please consult with us prior to registration.**

T**ravel Information**

For General Information about Israel go to [**www.goisrael.com**](http://www.goisrael.com/)

**It is recommended that each participant of a tour frequent the Israel Ministry of Health website (English) for relevant updates concerning health and travel information:** [**https://govestra.gov.il/ministry-of-health/corona/corona-virus-en/**](https://govestra.gov.il/ministry-of-health/corona/corona-virus-en/)

**Liability: Tour Your Roots, Yaffa Tours Operations , staff and representatives are not liable or responsible for any hotel possible change of rules, nor to deaths, injuries, accidents, illnesses, damages, medical bills, lost, stolen or damaged property, any unexpected changes that might occur due to Covid-19 or any other unexpected crisis, including but not limited to consequences resulting from acts of terrorism, armed conflicts, war or police actions. Tour Your Roots and Yaffa Tours Operations cannot assume any liability for any actions taken on the part of the suppliers involved in air or land arrangements or governments. We reserve the right to cancel a tour and/or alter the tour itinerary without prior notice at our sole discretion to allow for the best service and safety of our clients. We regret that we cannot provide individual assistance to a tour member in connection with walking or other individual or special needs; should you require any special need or assistance please contact us before making reservations so that it can be appropriately determined what assistance, if any, might be available.**

**Please Note:**

Rates and availability are always subject to change in case of any unforeseen circumstances. Yaffa Tours guarantees to notify enough time in advance and find best available solutions.

**YAFFA TOURS/TOUR YOUR ROOTS shall not be liable or responsible for any injury, sickness, loss or damage to any person or property as a consequence of natural disasters, pandemics, strikes, civil unrest or other factors over which the agency has no control and cannot influence to change them.**